

Terms & Conditions

connect@mariemagic.com | 732-400-5062 | mariemagic.com



Effective Date: January 1, 2024

These Terms govern all services provided by Marie Magic Support Services LLC.

1. Services

Marie Magic Support Services LLC provides virtual consulting, training, resume writing, notary, grant writing, and related professional support services. All services are described at mariemagic.com. Service Provider reserves the right to decline any engagement at its sole discretion.

2. Payments

Project-based services require a 50% non-refundable deposit before work commences, with the remaining balance due upon completion prior to delivery of final files. Small services (resumes, LinkedIn, notary) require 100% payment upfront. Monthly retainer fees are due on the 1st of each month. All payments processed through Square (square.link/u/APbyuoUB). Late payments (10+ days) may result in suspended services and a 5% monthly late fee.

3. Refunds

All deposits are non-refundable once work has commenced. If a project is cancelled before work begins, the deposit may be applied as credit toward future services within 12 months at Service Provider's discretion. Completed work will always be delivered upon receipt of any outstanding balance.

4. Revisions

All service agreements include up to two (2) rounds of revisions at no additional cost. Additional revisions are billed at \$75-\$125/hour. Significant changes to the original project scope are not considered revisions and require a written amendment to the agreement.

5. Intellectual Property

Upon receipt of full payment, the Client owns all rights to final deliverables created specifically for them. Service Provider retains the right to use general methodologies and frameworks. All preliminary drafts remain property of Service Provider until final payment is received. Service Provider may display completed work in portfolios unless Client requests otherwise in writing.

6. Confidentiality

Service Provider will not disclose any Client information to third parties without prior written consent, except as required by law. This obligation of confidentiality survives the termination of any agreement. Client information is used solely to provide agreed-upon services.

7. Limitation of Liability

Service Provider's total liability for any claims shall not exceed the total amount paid by Client under the applicable service agreement. Service Provider makes no guarantees regarding specific outcomes including employment placement, funding awards, or business results. Service Provider shall not be liable for any indirect, incidental, or consequential damages.

8. Independent Contractor

Service Provider is an independent contractor - not an employee, partner, or agent of Client. Service Provider retains full discretion over the method and manner of performing services and is solely responsible for all taxes and other obligations arising from independent contractor status.

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9. Governing Law

These Terms are governed by the laws of the State of New Jersey. Any disputes shall first be addressed through good-faith negotiation. If unresolved within 30 days, parties agree to binding arbitration under American Arbitration Association rules in New Jersey.

10. Changes to Terms

Marie Magic Support Services LLC reserves the right to update these Terms at any time. Continued use of services after changes constitutes acceptance of the revised Terms. Current Terms are always available at mariemagic.com.

11. Contact

Questions about these Terms? Contact us: connect@mariemagic.com | 732-400-5062 | mariemagic.com